

Bidder's Queries and MPCB responses

Sr. No	RFP Page No	RFP Clause No	Description in RFP	Clarification Sought	MPCB Response
1	16	2.c	Multi location AMC Order executed in THREE years ending 31/03/2016 each spanning multiple locations and including iPad and Biometric attendance devices	Does it necessary to have iPad also	YES
2	16	3.f	Authorised Service Provider for any one of the following Principals : HP/ Lenovo / Acer / Wipro / Cannon / Epson / RICOH	Please explain score calculation method for this clause	Valid certificaton from OEM on the date of bidding
3	27		ANNEXURE – 2	Please provide printer / laptop model no's	List is attached herewith.
4	28		There are Biometric Devices for attendance purposes installed in each of the offices (Min One per office and the same are also to be considered under the scope of CAMC)	Please provide total number of Biometric devices	MPCB to provide the quantity - Location-wise

5	30	g	Review, update and implement, as needed, the following policies, once every six months in consultation with MPCB i) IT Governance Policy Management ii) Backup and recovery iii) IP addressing iv) Security v) User Profiles	Please elaborate in detail	The bidder will review the current policies (or devise new policies in absence of policies) in consultation with MPCB. The same will be reviewed / modified as per the current trends, risks, requirements so as to have an agile policy
7	35	6.c	Resolve consumable related problems	Please specify whether it mean to supply consumables or to resolve problem related to hardware (Consumables will not be covered under comprehensive AMC contract)	Consumables will not be covered under the AMC. However, certain issues such as alignment, malfunctions, etc. to be addressed and resolved by the Service Provider
8			Physical RFP Submission	Is there any physical document submission by due date	This is an e-tender. The documents will have to be submitted through e-portal ONLY. Payment of Tender documents, EMD and other fees also to be done ONLY through the designated portal
9			Existing Help Desk Tool	Is there any present Help desk tool available at MPCB or Bidder has to provide the same.	SP should provide. SP should indemnify MPCB against any third party infringement / licensing issues
10			Performance Bank Guarantee	PBG will be applicable on yearly contract value or 3 years contract value	3 years contract value will be considered while calculating PBG value

11			Tender fee of Rs. 10,000/- to be paid electronically.	Few bidders have paid tender fees of Rs. 1000/- whereas few bidders have paid tender fees of Rs. 10,000/- Which are the correct fees?	Error is regretted. The same istypographicalerror from portal service provider. Tender fees are Rs. 10,000/- Bidders who have paid Rs. 1000/- should pay the difference vide DD from Nationalised bank in the name of "Maharashtra Pollution Control Board", payable at Mumbai. The DD should reach EIC, MPCB, Sion on or before 1300 Hrs on 5th November 2016. In case, the DD is not received by this time, the Bidder's technical bid WILL NOT be opened and accepted for further evaluation.
12				Can the EMD be submitted in Bank Guarantee (BG) format?	EMD will be only in e-payment and no BG will be accepted for the same.
13				Commercial provision to be done for services rendered for Warranty support.	Prices for support for Warranty machines have been asked seperately in RFP
14				Taxes have been asked seperately to be mentioned in price bid. Will the same taxes be paid throughout the tenure of the contract?	Taxes have been asked for, to know the basic rates. The basic rates will remain unchanged throughout the tenure of the contract. However, taxes as prevailing from time to time will be paid.

Printer Details		
Sr. No.	Make & Model	Qty.
1	Canon ip 1300	1
2	CANON ip 1880	4
3	CANON ip 1980	1
4	CANON LBP 2900	1
5	HP 3800 N Color	1
6	HP CP1025 Color	6
7	HP D1560	1
8	HP DESK JET 5748	1
9	HP DESK JET D 2460	1
10	HP LASER JET 1007	96
11	HP LASER JET 1015	63
12	HP LASER JET 1018	8
13	HP LASER JET 1020	65
14	HP LASER JET 1020 +	86
15	HP LASER JET 1022	68
16	HP LASER JET 2600 Color	4
17	HP LASER JET P 1011	1
18	HP LASER JET P 1106	3
19	HP LASER JET P 1108	1
20	HP M1005 MFP	1
21	HP P3005 DN	2
22	HP Pro 200 Color	1
23	SAMSUNG 3310 D	2
24	Samsung ML 1866 W	1
25	SAMSUNG ML-1610	1
26	Samsung ML-1640	1
27	Samsung ML-1666	21
	Total	442

Laptop Details		
No.	Make & Model	Qty.
1	HP Compaq CQ 40	7
2	Lenovo 1.3.4005V	8
3	HP DVG1502 TV	4
4	Dell Studio 1404	2
5	Sony Vaio PCG3CAP	1
	Total	22

Biometric Device Details		
No.	Make & Model	Qty.
1	ESSL X990	26
2	ESSL X2008	6
	Total	32