

MPCB responses to Prebid Queries

"Selection of Service provider to provide consultancy to MPCB Laboratories for ISO 9001:2015 Recertification"

Bid No. PSO/1/2017

Prebid Date : 27/01/2017

Sr.	RFP Page No	RFP Clause No	Description in RFP	Clarification Sought	MPCB comments/Agreement	
1	27	19.5	Legal register for monitoring and evaluating legal compliance	This is not ISO9001 requirement. This requirement is of OHSAS18001 and ISO14001. Please clarify	Accepted. Clause stands deleted.	
2	26	19.2(g)	ISO9001:2015 Certification and re-certification by the approved certification agency. The agency has to mention the certification agency in technical offer.	ISO9001:2015 standard will undergo review/revision in 2020. So it is recommended that not to consider re-certification in scope. Please advice.	To be read as "ISO 9001:2015 Certification in 2017 and Surveillance audits in March 2018 and March, 2019 by the approved certification agency. The bidder agency has to mention the certification agency in technical offer".	
3	26	19.2(f)	The Service provider will also provide services for 3 years which includes the first ISO 9001:2015 certification, subsequent annual surveillance audits and re-certification at the end of 3 years.	--	To be read as "The Service provider will also provide services for 3 years which includes the first ISO 9001:2015 certification and subsequent annual surveillance audits".	
4	27	19.5	IMS objectives and identification of management programs to deliver targets defined as per objective.	At MPCB also certified for OHSAS18001:2007. Re-certification plan of OHSAS. Re-certification of OHSAS and strengthening should be included in scope.	Not accepted.	
5	18	7.4.1(1)	Financial Capability AT Slabs	--	Financial Capability AT Slabs to be read as	
			AT < Rs.3.00 Crores but ≥ 1.00 Crores	1	AT < Rs.3.00 Crores but ≥ 1.00 Crores	1
			AT < Rs.5.00 Crores but ≥ 2.00 Crores	3	AT < Rs.5.00 Crores but ≥ 3.00 Crores	3
			AT ≥ Rs.3.00 Crores	5	AT ≥ Rs.5.00 Crores	5
6	18	7.4.1(2c)	IRCA/Exemplar Global approved ISO lead auditor, if yes	--	to be read as "IRCA/Exemplar Global approved ISO lead auditor on company role"	
7	16	7.3 Section-2(b)	Proposed methodology and schedule with Gyan chart to execute the project as envisaged in RFP document	--	To be read as "Proposed methodology and schedule with Gantt chart to execute the project as envisaged in RFP document"	
8			Inability to provide copy of purchase order from client due to NDA agreement with the client	Suggestion to accept Appreciation email from the client mentioning the scope of work as evidence for order execution.	In absence of Work Order copy due to NDA with the Client. Bidder can submit, 1. A letter stating satisfactory completion of project with project details from the client duly stamped and signed. OR 2. E-mail from client from their official domain stating satisfactory completion of project with project details. The email must contain designation and contact details of the signatory. The email will be accepted. Subject to verification of details there-in.	
9	38	Annexure 'H' - 3©	Year 3 Recertification		Read as "Year 3 surveillance"	